
Tommaso Rosso Chioso

IT Manager | IT Governance · Risk & Continuity · Business Alignment

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PROFILE

I hold end-to-end responsibility for the Information Systems function across an international industrial group. I govern infrastructure and business applications, budgets, vendors and contracts, security and compliance, business continuity and transformation initiatives, aligning senior management, business functions and technology partners.

Twenty years of experience spanning IT support, software development, analysis, technology consulting in banking and information systems management. Technical depth keeps decisions connected to operational reality while supporting priorities, risk, investment and sustainable IT evolution.

PROFESSIONAL EXPERIENCE

2018 — present **IT and Quality Manager — Effecto Group**

- End-to-end responsibility for the Information Systems function across an international industrial group.
- Governance of applications, infrastructure, central and remote environments, vendors, contracts, budgets, continuity, security, compliance and KPIs.
- Definition of IT priorities and support to senior management in systems evolution decisions.

2011 — 2018 **Software Analyst / Developer — aizoOn Technology Consulting**

- Consultancy at Banca Sella on MiFID-related initiatives.
- Analysis, solution design and Oracle and PL/SQL development, including coordination of work assigned to external teams.

2007 — 2011 **Software Developer / Analyst — BCUBE**

- Design and development for Oracle JD Edwards ERP, Business Intelligence and EDI flows.
- Connecting applications, data, logistics processes and ERP-related systems.

2006 **IT Helpdesk — Kelly Services**

- User support and hardware and software maintenance.

AREAS OF VALUE

Governance and planning

IT priorities, initiatives and accountabilities.

Risk and continuity

Dependencies, fragility, security and business continuity.

Vendors and investment

Budgets, contracts, economic assessment and sustainability.

Systems and decisions

Applications, infrastructure, data and management support.

EDUCATION

Five-year degree in Management Engineering — University of Parma. State qualification to practise as an Engineer in Italy.

CERTIFICATIONS

ITIL® 4 Strategic Leader
ITIL® 4 Strategist: Direct, Plan & Improve
ITIL® 4 Leader: Digital & IT Strategy
ISIPM Project Management

LANGUAGES

Italian — native
English — professional; Cambridge BEC Vantage (CEFR B2)
French — basic
Chinese — learning

SELECTED INITIATIVES

International ERP rollout
MES selection and ERP integration
Business Intelligence for senior management and Sales
IT resilience, security and business continuity

This document is the public concise version of the professional profile. For further context: [website](#) and [LinkedIn](#).